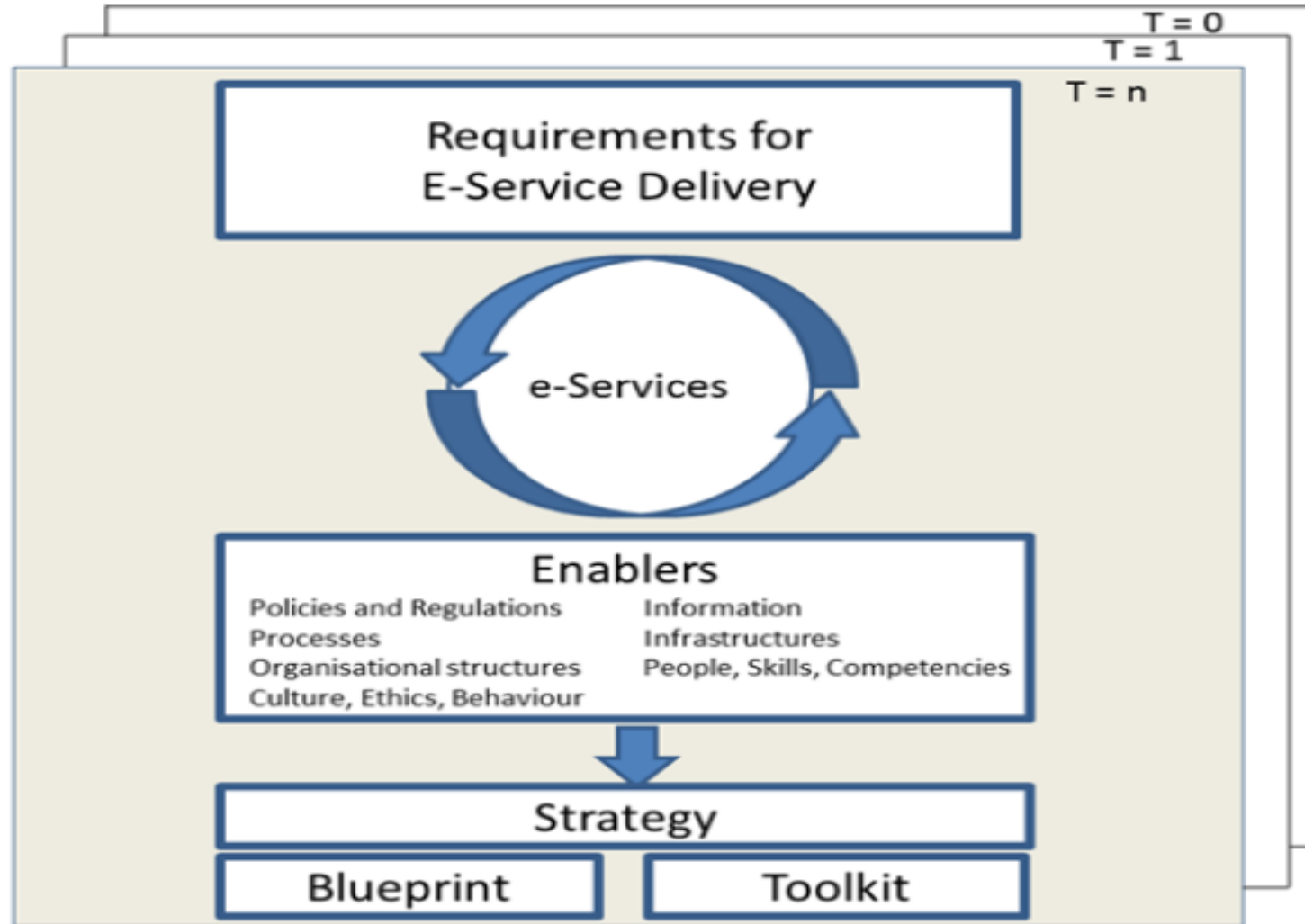


FLEXPUB: New Generation of flexible public services The Geospatial Case



INSPIRE Conference – e-Government Applications
Strasbourg – 6th September 2017

Introduction – Project Overview

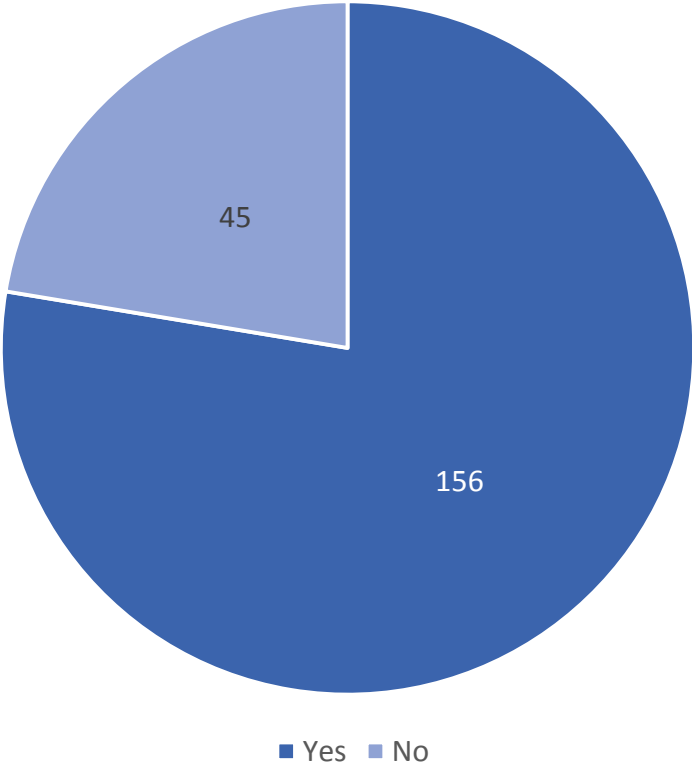


Baseline Measurement – Questionnaire methodology

Target group	N	Number of respondents	Response rate %
Follow-up Committee	40	23	57,5 %
Federal administration	193	51	26,4 %
Regional administration	288	62	21,5 %
Provincial administration	112	18	16,1 %
Private sector	91	16	17,6 %
Private-Public partnerships	4	1	25,0 %
Sub total	728	171	23,5 %
Local level administrations	589	30	0,16 %
Total	1317	201	15,2 %

Baseline Measurement – General considerations

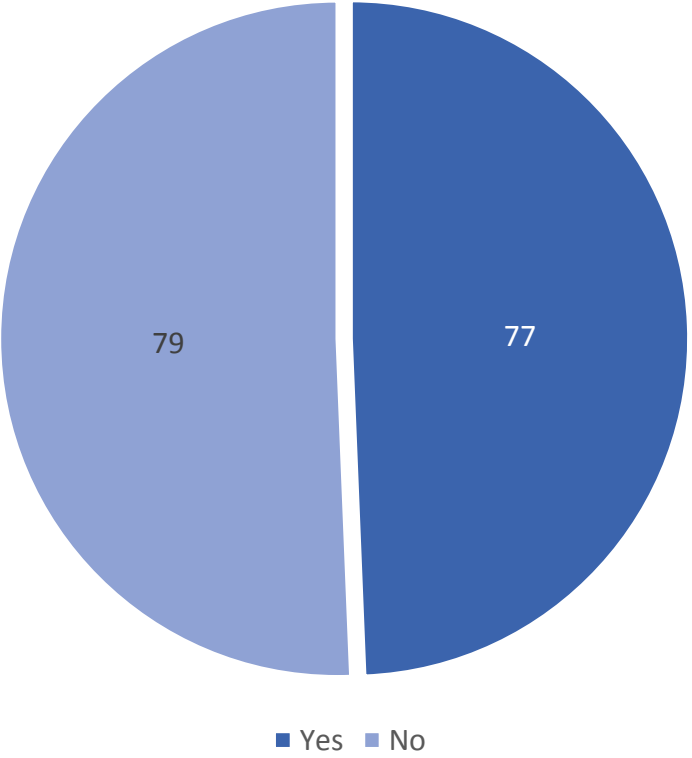
Does your organization make **use** of e-services?



N=201



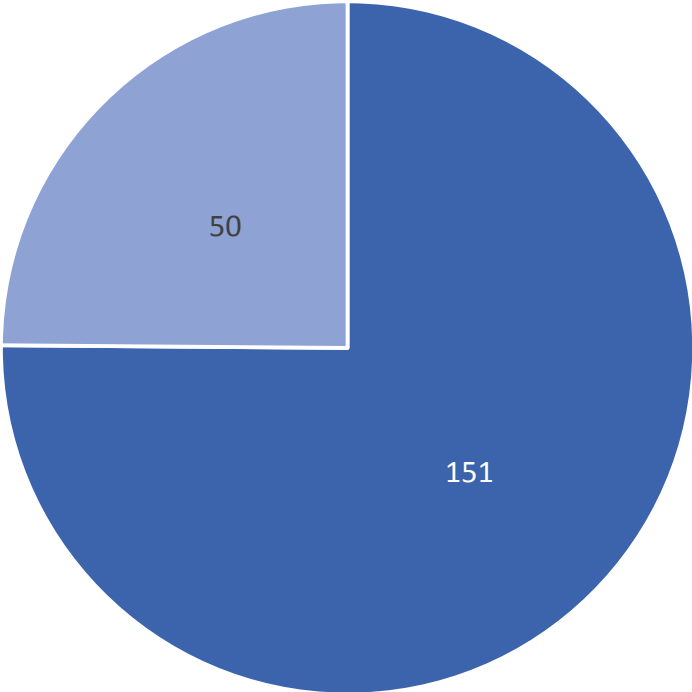
Does your organizations make use of e-services with a **geospatial component**?



N=156

Baseline Measurement – General considerations

Does your organization **offer** of e-services?

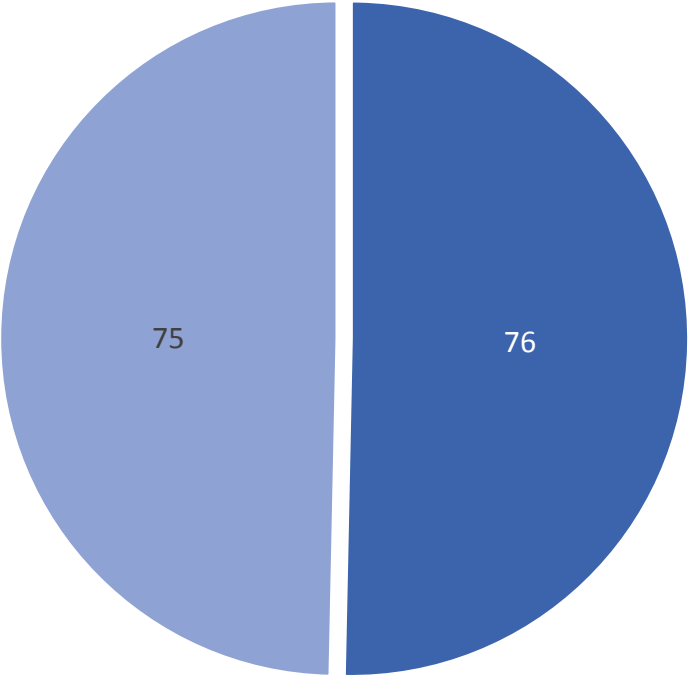


■ Yes ■ No

N=201



Does your organizations offer e-services with a **geospatial component**?



■ Yes ■ No

N=156

Baseline Measurement – Organizational structures

- Inter-organizational relations
 - within the same administrative level → silo culture
 - between different administrative levels → governance approach
- Lack of clear leadership for digital agenda

Baseline Measurement – Service infrastructure

- Interoperability
 - Lack of technical standardization
 - Data exchange issues
- Lack of shared hardware and software
- User-friendliness of e-services

Baseline Measurement – People and skills

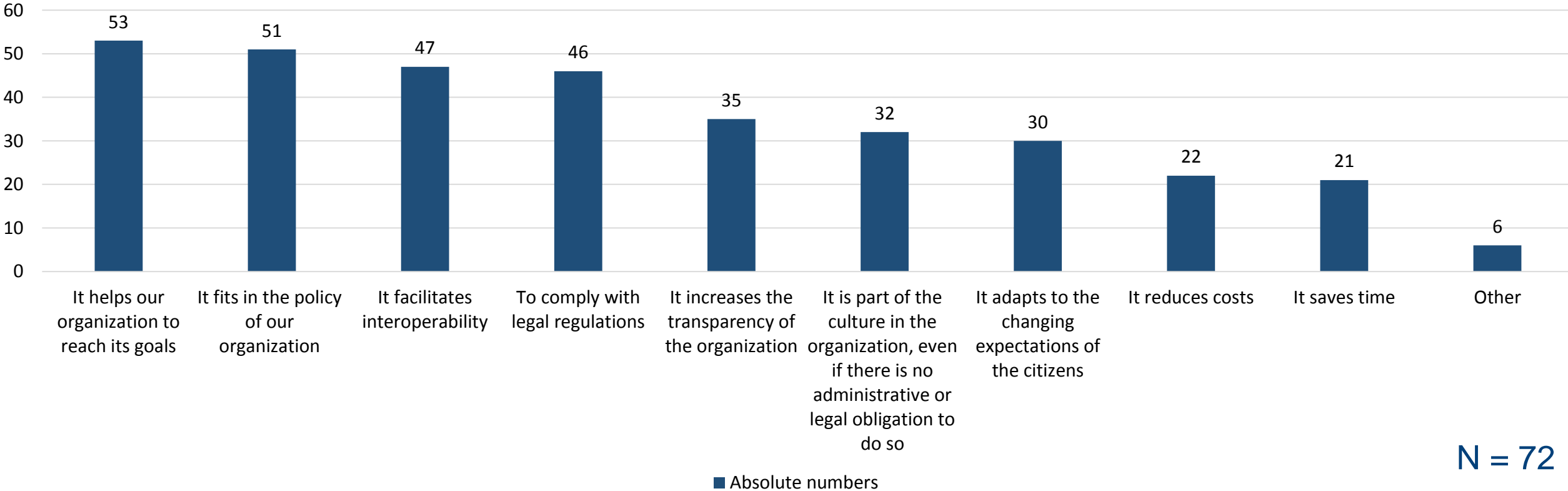
- Digital divide among citizens
 - Digital Literacy
 - Uptake of public e-services
- Public sector attractiveness
- Lack of financial resources

Baseline Measurement – Principles and policies

- Divergences of opinions on Open Data Policy
 - Willingness to share but lack of financial resources
 - Impact of INSPIRE and PSI Directives
 - Difference in motivation : market vs transparency
- Sharing: Traditional versus non-traditional data types

Baseline Measurement – Location-based data

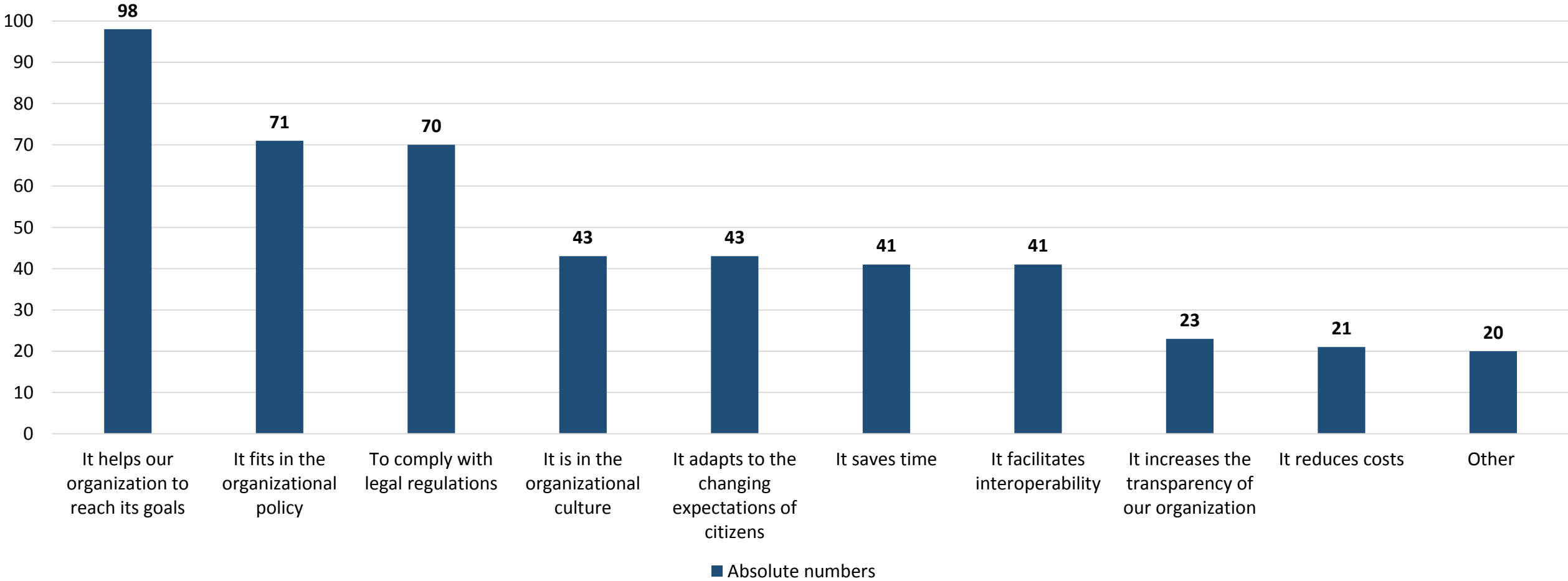
Why does your organization exchange the location-based data that it produces?



N = 72

Baseline Measurement – Location-based data

Why does your organization process location-based data?



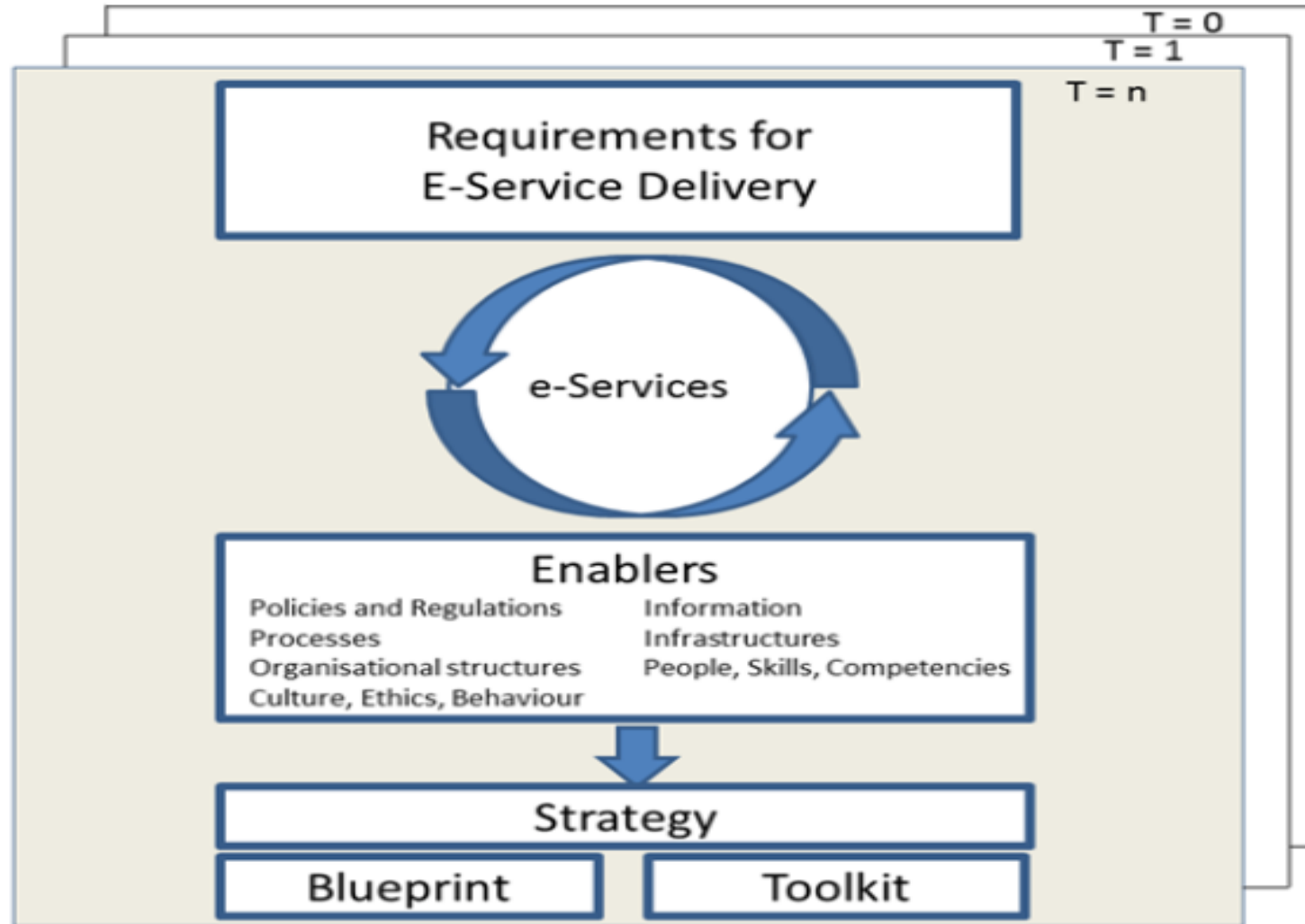
Recommendations

- Develop a suitable governance approach within and between administrative levels
- Increase flexibility in some areas, decrease it in others with a focus on interoperability and shared services
- Ensure sufficient leadership with hierarchical focus

Recommendations

- Redesign and rethink processes instead of simple digitalization
- Raise awareness about the added-value of Location-Based Data
 - Improve Service Delivery
 - Improve Policy Design
- Exploit Value of Geo-Data for non-traditional areas

Next steps



Do you have questions?

Thank you for your attention!

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